

# Effective Leadership for Supervisors

## DESCRIPTION:

*“A leader leads by example not by force.”*

*Sun*

*Tzu*

This course covers a variety of topics on communication skills, planning, decision making, public speaking and crisis management. The examples, case studies, conversations and exercises discussed in this course will provide the supervisors with a clear understanding on how to manage, communicate and motivate people to get the most from a team.



## TRAINING CODE:

ELSHR12

## DURATION:

12 Hours

## OBJECTIVES:

Upon completion of this program you will be able to:

- Understand the need of leadership qualities for a supervisor
- Identify characteristics of an effective leader
- Identify one's personal leadership style
- Adapt approach to fit the situation or person
- Enhance team performance

## MODE OF DELIVERY

- Presentations
- Group discussions
- Role-playing
- Self-assessing exercises

## DESIGNED FOR:

This course is suitable for

Level 03 & 04

**OUTLINE:**

- Leadership qualities and characteristics for an effective supervisor
- Managing Your Team's Aspirations
- Systematic Planning
- Effective presentation
- Crisis Management
- Managing People
- Delegation Skills

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